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# NEWSLETTER HIGH INSPECTOR OF JUSTICE

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Inspektori i Lartë i Dreitësisë



Inspektori i Lartë i Drejtësisë Artur Metani @ILD Albania

## COMPLAINTS MAKE THE SYSTEM MORE ACCOUNTABLE





#### COMPLAINTS MAKE THE SYSTEM MORE ACCOUNTABLE

In February of this year, the Office of the High of the Office of the High Inspector of Justice. Inspector of Justice marked 4 years of existence, entering the phase of consolidating best For statistics, during the year 2023, the Office tion.

The number of citizens addressing the Office of the High Inspector of Justice to lodge com- Specifically, 241 meetings with citizens were plaints against judges and prosecutors is in-held, based on written requests, requests creasing. This is a sign of trust in the institu- through telephone communication, as well as tion, which is taken very seriously first by the impromptu meetings. During the meetings, in responsible sector, that of Complaints and every case the responsible civil servants lis-Public Relations, and then by the entire team tened to the claims of the citizens, assisting/

work practices. Among functional duties, as- of Complaints and Public Relations has assistsisting and informing citizens who address it ed and informed through meetings and the remains an immutable priority for the institu- telephone line regarding their claims/ complaints about the magistrates, on average two citizens per day.

The number of citizens addressing the Office of the High Inspector of Justice to lodge complaints against judges and prosecutors is increasing. This is a sign of trust in the institution, which is taken very seriously first by the responsible sector, that of Complaints and Public Relations, and then by the entire team of the Office of the High Inspector of Justice.

informing them about the ambiguities, regarding their rights to complain.

188 citizens/interested subjects were assisted through the institution's official number, mainly seeking information about the stage at which their complaints are, how they are accepted, how additional documents supporting their claims are processed, etc.

The Complaints and Public Relations team welcomes interested citizens every working day from 09:00-14:00.







#### HPC DOES NOT ACCEPT HIJ'S REQUEST FOR DISCIPLINARY PROCEEDINGS AGAINST MAGISTRATE A.P.

against Magistrate A.P., who is a prosecutor in responsibility. the Prosecution Office at the Court of First Instance of General Jurisdiction Berat.

office, other fellow magistrates, as well as the nary measure. staff of administration of the Prosecutor's Office of the Judicial District of Berat, for which The HPC rejected the HIJ's proposal for the asthe High Prosecutorial Council was informed, signment that the violation is categorized as a "minor dis- Republic of Albania", amended. ciplinary violation", as it does not result in any

In today's meeting, the High Prosecutorial consequence, is not related to the professional Council did not accept the request of the High activity of the magistrate, but is of such a na-Inspector of Justice for disciplinary proceedings ture that the magistrate must bear disciplinary

In addition to the protection of the public interest, the disciplinary measure fulfills two preven-The disciplinary investigation by HIJ had started tive purposes: special prevention, in the sense after the administration by the Prosecutor Gen- that the magistrate does not commit disciplieral, of the practice of disciplinary investigation nary violations in the future; and general deterfor the prosecutor A.P., for some facts, related rence, in the sense that other magistrates unto violations of the rules of conduct in commu- derstand that inappropriate behavior should nication with the head of the prosecution not be carried out, as it is punishable by discipli-

of the disciplinary for unethical and unprofessional behavior by "Confidential Remark", for the prosecutor A.P., the prosecutor during the exercise of the duty. provided for by Article 106 of Law no. 96/2016 The disciplinary investigation has concluded "On the status of judges and prosecutors in the

## MARCH OF HIJ IN NUMBER

During March the Office of High Inspector of Justice has administered 62 complaints, 61 of which were submitted by citizens and 1 submitted by institution .

High Inspector of Justice Office has performed the standard confirmation process of receiving complaints for all the new complaints submitted during **March 2024**. Complaints against judges and prosecutors are referred to the inspectors and they are at different stages of the process such as the initial consideration, verification and the archiving together with relevant decisions.

ARCHIVED	VERIFICATION	DISCIPLINARY PROCESS
19 decisions out of 30 reviewed complaints, specifically:  ⇒ 11 archiving decisions after the initial review;  ⇒ 8 archiving decisions after verification	⇒ 1 verification decision	⇒ 1 request for disciplinary proceedings for 1 prosecutor

# **COMPLAINT PROCESS AT HIJ**

The Office of the High Inspector of Justice con- **no.13, Tirana**.

tinues with intensive work to confirm the com- It can also be completed by presenting at the an institution.

To facilitate this process for interested per- Upon receipt of the complaint, the High Insons, HIJ has published on the official website spector of Justice within 5 days confirms in a special complaint form, which:

Can be completed directly and submitted online:

Boulevard "Dëshmorët e Kombit", Building complaints".

plaints carried and those administered since Office of the High Inspector of Justice, if neces-February 1, 2020, when it was established as sary, to ask for assistance of the team of the Complaints Office.

writing its receipt.

The criteria for the admissibility of the com-Can be downloaded, completed and sent by plaint are published on the official website of email to info@ild.al or by mail at the address HIJ www.ild.al, in the section "How to receive

### PUBLIC ANNOUNCEMENT OF DECISIONS

Even during the month of March 2024, the Office of the High Inspector of Justice made public announcements of archiving decisions for 11 complainants, who were unreachable at the addresses communicated by them. In addition to the stands of the HIJ, according to the law, these announcements are also found on our official website and posted in the stands of the municipalities where the complainants come from.





# While assisting the complainants

The team of complaints office welcomes citizens-complainants every working day from 09:00 am to 02:00 pm, while for increased communication with interested citizens, in addition to communication through the

website and official address, the Office of the High Inspector of Justice has made available the phone number +355 4 2217217. Coordinator for the right to information is part of this sector



During the month of March 2024, the Complaints and Public Relations Sector received 22 omplainants, who appeared at the premises of the Office of the High Inspector of Justice, and 12 phone calls from citizens, who requested information on the stage of their complaints or Information on completing the TIP complaint form.



#### CORDINATOR FOR THE RIGHT TO INFORMATION

In accordance with the principles and rules provided for in law no. 119/2014 "On the right to information", the coordinator for the right to information in the Office of the High Inspector of Justice, enables every applicant the right to be familiar with public information, as well as communicates according to the need with the applicant regarding the processing of the request for public information.

Requests for information are filed by

citizens, legal entities, interested groups, and can be send through the "Albanian Post", e-mail at the address: info@ild.al, as well as the e-mail of the coordinator for the right to information: amanta.jasa@ild.al.

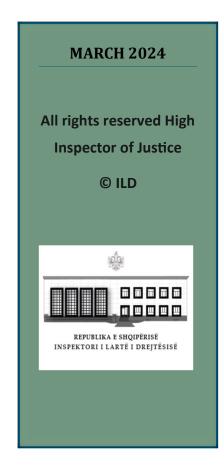
The information provided in the transparency program is published and continuously updated in the register of requests and responses, within the legal deadline.

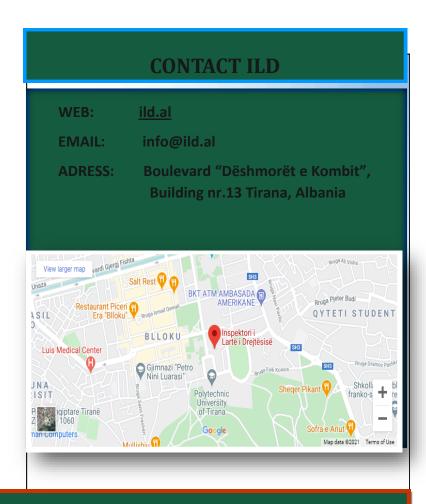
## **MONTHLY FIGURES**

During March 2024, at the Office of High Inspector of Justice, 17 requests for information were received, which were processed in all cases within 5 days (the law provides that applicants to return response within 10 days).

## HIJ ON TWITTER









HIJ spot https://www.youtube.com/watch?

