

NEWSLETTER

HIGH INSPECTOR OF JUSTICE

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Inspektori i Lartë i
Drejtësisë



Inspektori i Lartë i Drejtësisë Artur Metani
@ILD_Albania

COMPLAINTS AS A TRUST RELATIONSHIP WITH CITIZENS

PLOTËSO FORMULARIN E ANKESËS ONLINE

SHKARKO FORMULARIN E ANKESËS

UDHËZUES PËR PLOTËSIMIN E FORMULARIT TË ANKESËS

MODEL ANKESË I PLOTËSUAR


REPUBLIKA E SHqipërisë
ZYRA E INSPEKTORIT TË LARTË TË DREJTËSISË
INSPEKTORI I LARTË I DREJTËSISË
FORMULARI I ANKESËS

KODI I ANKESËS _____, DATA E REGJISTRIMIT ____/____/____

SEKSIONI I - INFORMACION MBI TË DRËNAT PERSONALE TË ANKUESIT	
PERSON FIZIK	
Emër Mbiemër *	
Nomë Personal (ID)	
Shtetësi	<input type="checkbox"/> Shqiptarë <input type="checkbox"/> E huaj
Moshë	Vite _____
Adresa (nëqë adresë) *	Fshat / Qytet _____, Qarku _____
Adresa tjetër:	
Adresa elektronike (e-mail personal)	
Numërat e kontaktit:	Tel: Fiks _____ Tel: Celular _____
Mënyra e dërgimit të ankesës:	<input type="checkbox"/> Me postë elektronike (e-mail); <input type="checkbox"/> Me postë zyrtare;

* Nëqë adresë: Adresë shqiptarë në shtetë e huaj



ILD
INSPEKTORI I LARTË
I DREJTËSISË

UDHËZIM

PËR PLOTËSIMIN E FORMULARIT TË ANKESËS

I nderuar ankesues,

Inspektori i Lartë i Drejtësisë (ILD) është autoriteti shtetëror përgjegjës për verifikimin e ankesave, hetimin e shkeljeve disiplinore dhe fillimin e procedurës disiplinore ndaj gjyqtarëve dhe prokurorëve të të gjitha niveleve, anëtarëve të Këshillit të Lartë Gjyqësor, anëtarëve të Këshillit të Lartë të Prokurorisë dhe Prokurorit të Përgjithshëm, si dhe për inspektimin institucional të institucioneve dhe të funksioneve të tyre.

PLOTËSO FORMULARIN E ANKESËS ONLINE >

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ZYRA E INSPEKTORIT TË LARTË TË DREJTËSISË
INSPEKTORI I LARTË I DREJTËSISË
FORMULARI I ANKESËS

KODI I ANKESËS: _____, DATA E REGJISTRIMIT: ____/____/____

SEKSIONI I - INFORMACION MBI TË DHËNAT PERSONALE TË ANKESËSIT

PERSONA FIZIK	
Emër Mbiemër: _____	
Numri Personal (ID): _____	
Shtrëftia: _____	
Moshë: _____ Vite	
Adresa tjetër e përcaktuar: _____	
Adresa tjetër e përcaktuar: _____	
Adresa elektronike (e-mail personal): _____	
Sumca e kontaktit: _____	
Mënyra e dërgimit të ankesës: _____	



**UDHËZIM
PËR PLOTËSIMIN E FORMULARIT TË ANKESËS**

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**COMPLAINTS AS A TRUST RELATIONSHIP
WITH CITIZENS**

Citizens have addressed the Office of the High Inspector of Justice even during the month of August. During this month, 62 complaints from citizens were administered, while 72 practices were processed.

Complaints from citizens to the High Inspector of Justice are an essential mechanism for guaranteeing oversight and accountability in the justice system. The Office of the High Inspector of Justice processes these complaints, carefully examining each case, to identify, as the case may be, actions or omissions that constitute disciplinary violations by judges

and prosecutors. Citizens have submitted complaints regarding the unprofessional behavior of judges or prosecutors, court decisions, which they believe were taken in violation of the law, or unjustifiable delays or obstacles in court proceedings.

The process of handling complaints in the office of the High Inspector of Justice is structured in such a way as to guarantee transparency and impartiality. Complaints are examined independently and in detail, based on clear evidence and relevant legislation.

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This mechanism is vital for maintaining citizens' trust in the justice system and for strengthening the honesty and integrity of judicial and investigative institutions. Citizen complaints help identify and correct problems in the system, contributing to the overall improvement of justice services in Albania.

The High Inspector of Justice plays a key role in ensuring accountability and transparency in the justice system in Albania, monitoring and promoting the maintenance of high ethical and legal standards in the country's judicial system.

This is part of the common mission of all institutions and not only, but for improving the quality of services in justice, as the mechanism that increases public confidence in the integrity and work of judges and prosecutors.

In this context, the office of the High Inspector of Justice has a permanent priority of communicating with citizens through the complaint process, assisting them every day both physically in the institution and through the telephone number or through the email of the HIJ.





Setting transparency to the public as the main priority of the program for public information and communication, the Office of the High Inspector of Justice works systematically to increase trust in every public actor, media or interest group.

Full access to communication with the institution for any interested individual or institution, such as through the official phone number, official email or reception

of citizens from Monday to Friday, are ways through which it is not only guaranteed in accordance with the law the right to information, but information is also provided on the powers of the High Inspector of Justice.

The office of the High Inspector of Justice has a permanent priority of communicating with citizens through the complaint process, assisting them every day both physically in the institution and through the telephone number or through the email of the HIJ. Complaints from citizens to the High Inspector of Justice are an essential mechanism for guaranteeing oversight and accountability in the justice system



INSTITUTIONAL RESPECT AS A MENTALITY FOR EFFECTIVE COOPERATION

High Inspector of Justice Mr. Artur Metani participated in the meeting that the Speaker of the Assembly Mrs. Elisa Spiropali developed with the heads of independent institutions in the country.

The full speech of the High Inspector of Justice

Thank you, Madam Speaker!

Dear ambassadors!

I listened very carefully to your speech, Madam Speaker and to be honest, I'm glad that firstly you took the initiative to organize this and secondly for the message you gave in the speech, because I share the

same opinion with you, that the Assembly should have another type of relationship with independent institutions. Not formal, like what we have had so far in terms of proposals, legal changes that we think should be made by our institutions, or for the approval of the budgeting of our institutions, which are part of the work normality, after all.

I think the relationship between our institutions is much more lively, because such are the dynamics of the country. The political process of Albania's integration into the European Union requires more commitment, more coordination. In this sense, that's why I see it more alive. Not to talk just about the concerns we share, but

"I think the relationship between our institutions is much more lively, because such are the dynamics of the country. The political process of Albania's integration into the European Union requires more commitment, more coordination. In this sense, that's why I see it more alive" said Mr. Metani.

about the values that unite our institutions, about the values on which the future of Albania must be built. Maybe this seems a bit utopian, a bit shallow as a tool, as an instrument, but I think it is the most solid tool to ensure a more democratic future and based on the separation of powers for institutions, in the decades to come.

The reform in justice, in addition to creating a very good architecture in my personal view of the justice bodies, I think it also created a very strong foundation, not just for the relations of justice institutions with the Assem-

bly, with politics and society, but for all other institutions, based on a strong philosophy of separation of powers. This is probably nice to hear, but very difficult to implement, because it requires what Ms. Tabaku said. It requires respect, which we probably don't read explicitly written in books and in laws, but which is a political mentality, which we need to consolidate it in relation to each other.

I say this, not because of any negative experience I had personally with the assembly, but I raise it as a matter of principle, exclud-





ing the last year to be honest, but this is an episode.

The relationship of the High Inspector of Justice with the assembly has been functional. The needs of the High Inspector of Justice have been met, either for budgeting or for structuring and so on. I am raising it to a very principled level, that we need to talk to each other about the values on

which we should be based, to increase the quality of justice delivery in the justice bodies, but also the level of the mentality of the political culture or discussions between each other. This is very important. This is the message I wanted to give and I hope to continue communicating this way of in the future.

Thank you!

“The reform in justice, in addition to creating a very good architecture in my personal view of the justice bodies, I think it also created a very strong foundation, not just for the relations of justice institutions with the Assembly, with politics and society, but for all other institutions, based on a strong philosophy of separation of powers” said Mr. Metani.



HIJ VALUES THE COOPERATION WITH THE EU-CoE PROGRAM

High Inspector of Justice Mr. Artur Metani participated in the second meeting of the Beneficiary Steering Committee of the “Horizontal Facility for the Western Balkans and Türkiye” (Horizontal Facility III) programme. Mr. Metani singled out the cooperation over the years of the HIJ Office with this joint initiative of the European Union and the Council of Europe in the framework of strengthening the quality and efficiency of justice in Albania.

The speech of the High Inspector of Justice, Mr. Artur Metani

Good afternoon, everyone and thank you for the invitation!

It is always a pleasure to return to the

events of the Council of Europe, as with the Tirana Office, through Mr. Dekovi, the High Inspector of Justice, started the cooperation from the beginning of its operation as an institution. I recall that we started with the initial assessment of the needs of the HIJ Office for professional capacity building, identifying topics of interest for training, work methodology and accompanying activities.

Over the years, the project of the Council of Europe and the European Commission for the efficiency of justice (CEPEJ) has had an important role in supporting the Albanian institutions of justice, in the implemen-

“Since 2021, CEPEJ has supported the training activities in Tirana of the HIJ inspectors’ team from their counterparts from the EU member states (France, Italy and Romania), both in disciplinary investigation and inspection practices in accordance with European standards” said Mr. Metani.

tation of reforms that ensure the increase in the efficiency and quality of the justice system in our country and HIJ has been one of the beneficiaries, which has translated the experience gained into increased visibility and networking with European counterparts, through full membership in the European Network of Justice Inspection Services, RESIJ. Thus, responding to the needs of the HIJ and within the framework of cooperation with RESIJ, since 2021, CEPEJ has supported the training activities in Tirana of the HIJ inspec-

tors’ team from their counterparts from the EU member states (France, Italy and Romania), both in disciplinary investigation and inspection practices in accordance with European standards.

The High Inspector of Justice, with the SEJ IV project has carried out two important training modules in Tirana. The first was in June 2023, with French inspectors, who trained the HIJ team with the European practices of the inspection of magistrates in cooperation





with RESIJ, an event that was combined with an official visit of the Chief of the General Inspectorate of Justice of France.

This year, i.e. in 2024, there was a collaboration between SEJ IV and EU4 Justice in response to the needs of the HIJ, for strengthening the capacities of inspectors in the development of thematic inspections, with an innovation, the combination of a classic training focused on the methodology of the preparation and development of an institutional inspection in the courts and prosecution offices, with a practical process, as was the concrete inspection in the prosecutor's office of Durrës, according to the annual planning of the HIJ.

The special thing is that the results and main findings of this activity were used in the

preparation of a guide for conducting thematic inspections, which will be discussed in the next activity, after a few days, and which will be an important and sustainable tool, which will facilitate the daily work of inspectors, orienting it in accordance with EU practice.

In this spirit, the office of the High Inspector of Justice remains interested in continuing the cooperation with the EU and Council of Europe project for Strengthening the Quality and Efficiency of Justice in Albania (SEJ IV), and undoubtedly also to benefit from the expertise of CEPEJ, in the continuous efforts to strengthen the professional capacities of the HIJ with the best practices.

Thank you for your attention.

SEPTEMBER OF HIJ IN NUMBER

During **September** the Office of High Inspector of Justice has administered **75** complaints, **72** of which were submitted by citizens and 3 submitted by institution . High Inspector of Justice Office has performed the standard confirmation process of receiving complaints for all the new complaints submitted during September 2024.

Complaints against judges and prosecutors are referred to the inspectors and they are at different stages of the process such as the initial consideration, verification and the archiving together with relevant decisions .

ARCHIVED	VERIFICATION	DISCIPLINARY PROCESS
<ul style="list-style-type: none"> • 72 decisions from 92 cases processed Specifically: • 61 decisions to archive following initial review, out of 74 cases reviewed • 11 decisions to archive following verification, out of 18 cases processed 	<p>16 verification decisions</p>	<ul style="list-style-type: none"> • 3 decisions to start disciplinary investigation for 3 magistrates (Judge)

AUGUST OF HIJ IN NUMBER

During **August** the Office of High Inspector of Justice has administered **62** complaints, of which were submitted by citizens. High Inspector of Justice Office has performed the standard confirmation process of receiving complaints for all the new complaints submitted during September 2024.

Complaints against judges and prosecutors are referred to the inspectors and they are at different stages of the process such as the initial consideration, verification and the archiving together with relevant decisions .

ARCHIVED	VERIFICATION	DISCIPLINARY PROCESS
<ul style="list-style-type: none"> • 45 decisions from 72 cases processed Specifically: • 38 decisions to archive following initial review, out of 58 cases reviewed • 8 decisions to archive following verification, out of 12 cases processed 	<p>8 verification decisions</p>	



HIJ DURING THE MONTH OF AUGUST

Even during the month of August, the Office of the High Inspector of Justice has provided communication service from the institution, reception of citizens, their assistance in filling complaints and requests for information.

During the month of August, 8 citizens who showed up physically, were assisted and informed at the premises of the HIJ, while 4 citizens were assisted through the telephone number.

During the month of August, **5 requests** were submitted by citizens through e-mail and the postal service, which had as their object requests for information on the processing stage of the complaint, written notices on the decision-making regarding the complaints, etc.

During this month, 62 complaints were administered by the Archive-Protocol office, as well as **72** practices were processed.



COMPLAINT PROCESS AT HIJ

The Office of the High Inspector of Justice continues with intensive work to confirm the complaints carried and those administered since February 1, 2020, when it was established as an institution.

To facilitate this process for interested persons, HIJ has published on the official website a special complaint form, which:

- Can be completed directly and submitted online;
- Can be downloaded, completed and sent by email to info@ild.al or by mail at the address Boulevard "Dëshmorët e Kombit", Building no.13, Tirana.

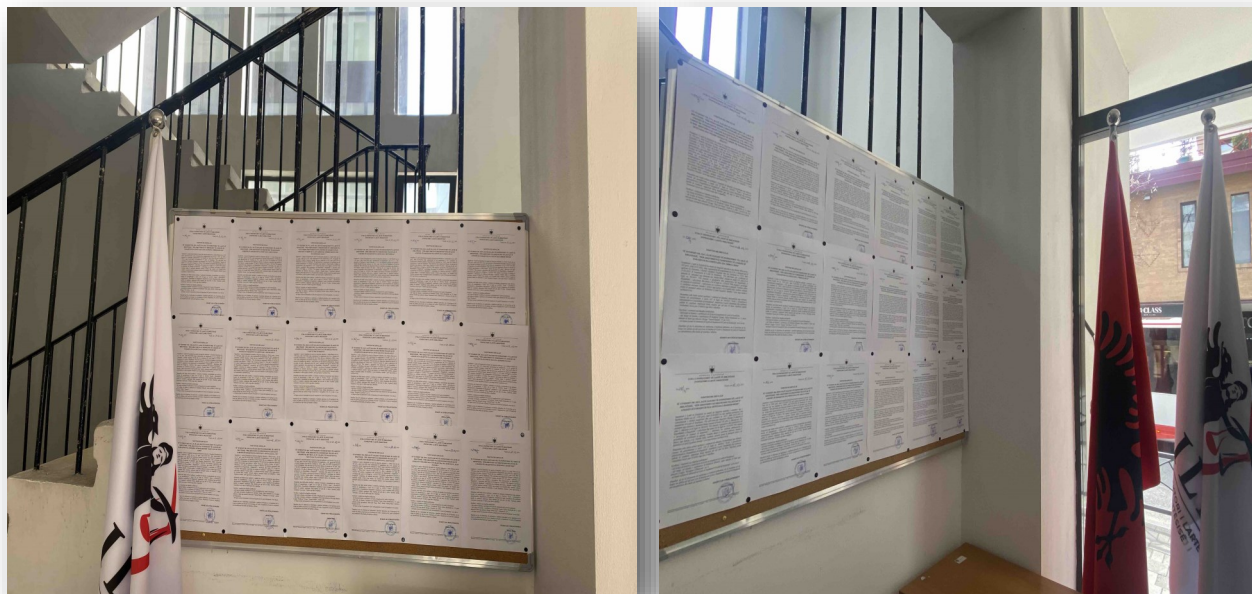
It can also be completed by presenting at the Office of the High Inspector of Justice, if necessary, to ask for assistance of the team of the Complaints Office.

Upon receipt of the complaint, the High Inspector of Justice within 5 days confirms in writing its receipt.

The criteria for the admissibility of the complaint are published on the official website of HIJ www.ild.al, in the section "**How to receive complaints**".

PUBLIC ANNOUNCEMENT OF DECISIONS

Even during the month of **September 2024**, the Office of the High Inspector of Justice made public announcements of archiving decisions for **3 complainants**, who were unreachable at the addresses communicated by them. In addition to the stands of the HIJ, according to the law, these announcements are also found on our official website and posted in the stands of the municipalities where the complainants come from.





While assisting the complainants

The team of complaints office welcomes citizens-complainants every working day from 09:00 am to 02:00 pm, while for increased communication with interested citizens, in addition to communication through the

website and official address, the Office of the High Inspector of Justice has made available the phone number +355 4 2217217. Coordinator for the right to information is part of this sector.



During the month of **September 2024**, the Complaints and Public Relations Sector :

- ⇒ **received 27 complainants**, who appeared at the premises of the Office of the High Inspector of Justice, and
- ⇒ **16 phone calls** from citizens, who requested information on the stage of their complaints or Information on completing the TIP complaint form.



CORDINATOR FOR THE RIGHT TO INFORMATION

In accordance with the principles and rules provided for in law no. 119/2014 "On the right to information", the coordinator for the right to information in the Office of the High Inspector of Justice, enables every applicant the right to be familiar with public information, as well as communicates according to the need with the applicant regarding the processing of the request for public information.

Requests for information are filed by

citizens, legal entities, interested groups, and can be send through the "Albanian Post", e-mail at the address: info@ild.al, as well as the e-mail of the coordinator for the right to information: amanta.jasa@ild.al.

The information provided in the transparency program is published and continuously updated in the register of requests and responses, within the legal deadline.

MONTHLY FIGURES

During **September 2024**, at the Office of High Inspector of Justice, **21 requests** for information were received, which were processed in all cases within 5 days (the law provides that applicants to return response within 10 days).

HIJ ON TWITTER



Inspektori i Larte i Drejtesise Artur M... ...
@ILD_Albania

Edhe gjatë muajit gusht, zyra e #ILD 🏛️ ka qenë funksionale dhe ka administruar 62 ankesa 📄 të ardhura nga qytetarët e ka trajtuar 72 praktika 📄, krahas pritjes së qytetarëve dhe përgjigjeve përmes numrit tonë të 📞.

👤 Pritja e qytetarëve bëhet cdo ditë pune nga ora 09.00-14.00

[Translate post](#)



Inspektori i Larte i Drejtesise Artur M... ...
@ILD_Albania

Dje patëm diskutime bilancesh pune në takimin e Komitetit Drejtues të Përfituesve të SEJIV, një iniciativë të përbashkët e BE dhe KiE në kuadër të forcimit të cilësisë dhe efikasitetit të drejtësisë 🏛️ në Shqipëri #ILD 🇷🇷 #EU 🇪🇺 #KiE 🇪🇺

[Translate post](#)



From ild.al



Inspektori i Larte i Drejtesise Artur M... ...
@ILD_Albania

Filozofia e ndarjes së pushteteve përfshin edhe konsolidimin e mentalitetit politik të respektimit institucional.

#ILD 🏛️ #institucionetepavarura #kuvendi



RESPEKTI INSTITUCIONAL SI MENTALITET BASHKËPUNIM...

From ild.al

SEPTEMBER 2024

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Spot prezantues ILD
Prezantimi i Inspektorit të Lartë të Drejtësisë
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www.youtube.com/watch?](https://www.youtube.com/watch?)

